



Water Adjustment Application

Customer Name: _____ Date: _____

Acct #: _____

Address: _____ City: _____ State: _____ Zip: _____

Phone Number: _____ Email: _____

Date the leak/usage was detected? _____

How long was water leaking/running? _____

If there was a leak, who repaired it? _____

Date the leak was repaired or excess usage resolved? _____

Please give a brief explanation of the leak/excess usage and the way in which it was repaired/resolved:

Please attach a copy of the plumber's invoice or a copy of the receipts for materials purchased for the repairs.

Please carefully read the following information:

- The District may adjust charges for water use based on the customer's previous 12 months' average billings for water, including the month of excessive consumption for which the adjustment is requested, down to our lowest water rate per 1000 gallons. This adjustment will help with the excess cost, not eliminate it. This means the adjustment could potentially leave a balance higher than a customer's average bill.
- Usage adjustments are allowed only once per the life of the account.
- Cash SUD water usage adjustments are designed to help with very large, unexpected water usage/leaks.
- The District is not required to offer water usage adjustments but does so to encourage customers to make prompt and permanent repairs for the conservation of our water resources.
- The customer will be required to sign the water usage adjustment calculation document as well.
- If you have questions regarding your water usage adjustment, please call the office at 903.883.2695 or email billing@cashwater.org.

By signing below, you acknowledge to have understood the information contained in this application and agree to the terms set forth.

Signature

Printed Name

Date

Mailing Address: P O Box 8129, Greenville, TX 75404-8129
Physical Address: 172 FM 1564 East, Greenville, TX 75402
Phone: 903.883.2695 Email: info@cashwater.org