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**QUARTERLY  
NEWSLETTER  
OCTOBER 2022**



## **HIGH USAGE: DO YOU HAVE A LEAK?**

If your water bill is showing an unexpected, or unexplainable, increase in water usage, it may be caused by a leak you can't see. Leaks can cause unnecessary expense, waste precious water, and even cause damage to your home/property.

### **Here are some steps to determine if there is a water leak on your property:**

Water lines are located along road frontage; your water meter is most likely located along that line in front of your property. Inside the meter box, you will see a gauge that may, or may not, be moving.

#### **To determine if you have a leak:**

- Turn off all water in your home, including sinks, dishwasher, washing machine, and make sure no toilets are running at the time.
  - Wait 20 minutes and go check the meter.
  - If your meter is spinning, that means you have a leak, or there is water escaping your system somewhere.

#### **To eliminate possible locations of the leak, start by shutting off the water to your entire home.**

- If your meter continues moving while you have the water to the house turned off, then you have a leak between the meter and the shut off valve to your house.
- If the meter stops moving while water is turned off to the house, you will need to continue to investigate the cause of your excess usage.

**Toilets are a likely culprit as well.** Try turning off the water to each toilet one at a time and check to see if your meter stops spinning; if it does, you have found the source of water loss. Toilets can run water directly into the sewer without your knowledge.

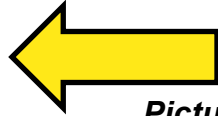
### **We offer options to assist those with large consumptions:**

There is a **Payout Agreement** option that allows a customer to payout the balance over the next 3 - 6 months; this payment would be in addition to your regular monthly bill.

There is a **One-Time ONLY Usage Adjustment** that is based on your last 12 months of usage; a new bill is created based on that usage and calculated at our lowest rate at the time, which is currently \$4.00 per 1,000 gallons. Cash SUD would waive a portion of the bill and the customer is responsible for the remaining balance. The customer may also utilize the Payout Agreement to pay off the remaining balance.



# GROWING BUSINESS TO SERVE GROWING COMMUNITIES



**Picture on the Left:**  
*Installing the new 8" water line  
on Streetman Rd.*



**Picture on the Right:**  
*Repairing a water leak on a  
12" water line*



Our growing customer base has led Cash SUD to work on engineering studies to double our facilities and infrastructure to meet growing demand. We are working on comprehensive pipeline projects that will include most of the district service area.

In 2022, the District has placed pipeline and meters to service six (6) new subdivisions, and there are more coming. Engineer studies on the improvement and right of way project on Hwy 34 are complete and the job to increase the line size was bid out this month. The new 8" line on Streetman Rd is complete. The projects at Landon Estates & Country View Estates are complete as well.

Our Cash SUD crews have been VERY busy. As of Sept. 1st, they had already installed 231 new meters; by comparison in 2021, our crews installed a total of 213 new meters.



**Picture on the Left:**  
*Installing new raw  
water pump*



**Picture on the Right:**  
*Working on a leak repair  
on 4" water line*





# Cash SUD Employee Spotlight



**Toby Ehlers** is a Water Operator at the Cash SUD water plant. He has worked for Cash SUD serving the community for 18 years. Toby came to work at the plant because he liked the ability to work close to home, and working at the plant meant that he was able to work in one place all day and enjoy an increase in pay.

Toby told us, “I have learned that it takes a lot of good, hard working people to run and properly maintain a water system.”

In eighteen years, Toby has learned a great deal about the water industry and our community’s water usage and needs. Toby told us that the biggest problem for area water districts is pollution in our lakes and rivers. “Everything eventually washes into the rivers and lakes, which is the source of our water service.” Toby, along with our other operators, works hard to ensure that Cash SUD water is safe and reliable.

Toby enjoys spending time with his family. He told us he likes to cook meat on his smoker. And, in his spare time, Toby likes to fish and play golf.



If you have a programmable irrigation system, we have just the thing for you. Cash SUD has partnered with Texas A&M AgriLife Extension to provide detailed information about when and how much to water your yard according to current local weather data.

“[WaterMyYard.org](http://WaterMyYard.org) uses local weather data in sponsored areas to provide free weekly watering advice. This data is collected from an extensive network of weather stations and rain gauges, and, along with research-based understanding of plant water needs, allow experts to send customized weekly water advice for your specific lawn and irrigation system.”

Please visit [WaterMyYard.org](http://WaterMyYard.org) today, and use this science-based tool to give your lawn the care it needs.

**Two-thirds of the water your family uses indoors is in the bathroom.**

**About two gallons of water are used when you brush your teeth. Flushing a newer-model toilet uses less than two gallons per flush.**

**Older models require three to seven gallons of water. A 10-minute shower with a water-efficient showerhead uses 25 or less gallons of water.**

**-from [WaterIsAwesome.com](http://WaterIsAwesome.com)**

*We bring mammograms to your busy life.*

Our mobile mammography coach is headed to  
**CASH SPECIAL UTILITY DISTRICT**  
**172 FM 1564 East, Greenville**  
*Thursday, October 27th*



Most insurances, including all insurances accepted by Hunt Regional, are accepted at the Tubby Adkisson Mobile Mammography Coach. This includes Medicare and Medicaid.

Please call 903.408.5010 to schedule. We're sure to find a time that works best for you. Resources may be available for uninsured/ income-eligible women. For more information, contact The Bridge Breast Network at 214.821.3820, extension 21. And If you are interested in a pre-paid low cost option, simply ask about it when you make your appointment.

For your convenience as well as others', appointments and preregistration are requested.

**MAKE YOUR APPOINTMENT • CALL 903.408.5010**



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Healthcare

Now Offering 3D and  
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Bone Density Requires a Physician Order